



RECEIVED

BellSouth Telecommunications, Inc.
Suite 2104
333 Commerce Street
Nashville, TN 37201-3300

Charles L. Howorth, Jr.
Regulatory Vice President

615 214-6520
Fax 615 214-8858

TN REGULATORY AUTHORITY
DOCKET ROOM

'03 MAR 12 PM 1 33

March 11, 2003

Chairman Sara Kyle
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

RE: Customer Notice Letter, TRA No. 00-00702

Dear Chairman Kyle:

This is in response to the Initial Order of the Hearing Officer in TRA Docket No. 00-00702, issued September 13, 2002, and action taken by the Authority during the Directors' Conference on March 3, 2003.

In compliance with that Initial Order, BellSouth is submitting copies of the customer notice letters that have been sent to all customers with special contracts which were addressed during the Authority's March 3, 2003 Conference.

Copies are also being provided to the counsel of record in this proceeding. Please contact Paul Stinson at 214-3839 if there are any questions.

Paul Stinson for

Attachments



BellSouth Telecommunications, Inc. Tel 615 214-3839
Suite 2106 Fax 615 214-8867
333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

AMEC
One West Ct.Sq. Ste 300
Atlanta, GA 30030

Re: Contract Service Arrangement No. GA02-A622-10
TRA No. 03-00128

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA02-A622-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

Depending on the action of the TRA, one of three events may occur:

1. If your CSA is approved, no further action will be taken, and you will continue to receive the benefits of the agreement;
2. If the CSA is denied, then you will be notified that the agreement and the associated discounts will cease at that time. Please note, however, that none of the discounts you have already received will be subject to refund;
3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
 - A. continue the agreement under the changes ordered by the TRA; or
 - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Home Depot U.S.A., Inc.
2455 Paces Ferry Road
Atlanta, GA 30339

Re: Contract Service Arrangement No. GA00-6711-00
TRA No. 03-00129

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA00-6711-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Home Depot U.S.A., Inc.

03-00129

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Paul Stinson

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Honeywell International, Inc.
1300 W. Warner Rd.
Tempe, AZ 85284

Re: Contract Service Arrangement No. GA02-P536-10
TRA No. 03-00130

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA02-P536-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Honeywell International, Inc.

03-00130

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Highwoods Properties
3100 Smoke Tree Court
Raleigh, NC 27604-1050

Re: Contract Service Arrangement No. NC01-D652-10
TRA No. 03-00131

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. NC01-D652-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Highwoods Properties

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Paul Stinson

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Maury Regional Health System
1224 Trotwood Ave.
Columbia, TN 38401

Re: Contract Service Arrangement No. TN02-G403-10
TRA No. 03-00132

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-G403-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

The Glidden Company
925 Euclid Ave.
Cleveland, OH 44115

Re: Contract Service Arrangement No. TN02-K058-10
TRA No. 03-00133

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-K058-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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The Glidden Company

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Adventist Health Systems
111 North Orlando Ave
Winter Park, FL 32789

Re: Contract Service Arrangement No. FL02-N987-10
TRA No. 03-00134

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. FL02-N987-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Covenant Health
1410 Centerpoint Blvd.
Knoxville, TN 37932

Re: Contract Service Arrangement No. TN02-M872-10
TRA No. 03-00135

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-M872-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Value Page
6237 Vance Rd
Chattanooga, TN 37421

Re: Contract Service Arrangement No. TN03-0040-00
TRA No. 03-00136

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-0040-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Intown Suites
3539 Ridgeway Rd
Memphis, TN 38115

Re: Contract Service Arrangement No. TN02-P522-00
TRA No. 03-00137

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-P522-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Intown Suites

03-00137

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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Intown Suites
3539 Ridgeway Rd
Memphis, TN 38115

Re: Contract Service Arrangement No. TN02-P634-00
TRA No. 03-00138

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-P634-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Intown Suites
03-00138
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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

O'Quinn Enterprises, Inc.
215 Johnson Rd
Maynardville, TN 37807

Re: Contract Service Arrangement No. TN02-M018-00
TRA No. 03-00139

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-M018-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

Nashville Yacht Brokers
1 Vantage Way
Nashville, TN 37228

Re: Contract Service Arrangement No. TN02-P800-00
TRA No. 03-00140

Dear Customer:

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03-00140
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Paul Stinson, P.E.
Manager
Regulatory

March 10, 2003

The Film Workers Club
1006 17th Ave. South
Nashville, TN 37212

Re: Contract Service Arrangement No. TN02-Q212-00
TRA No. 03-00141

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-Q212-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

Depending on the action of the TRA, one of three events may occur:

1. If your CSA is approved, no further action will be taken, and you will continue to receive the benefits of the agreement;
2. If the CSA is denied, then you will be notified that the agreement and the associated discounts will cease at that time. Please note, however, that none of the discounts you have already received will be subject to refund;
3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
 - A. continue the agreement under the changes ordered by the TRA; or
 - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

The Film Workers Club
03-00141
Page 2

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority